



Privacy Policy

Version 2026.1

Effective from 13 July 2026

1. WHO WE ARE

This Privacy Policy applies to the services provided under the trade name Maine Captures, which is part of Teleios Media Tech.

Teleios Media Tech

Trading under the name: Maine Captures

 Sint-Annaplein 12A

5111 CA Baarle-Nassau

The Netherlands

Chamber of Commerce (KvK): 88255913

VAT number: NL864555301B01

 info@mainecaptures.nl

 +31 6 14471381

 www.mainecaptures.nl

Teleios Media Tech ("we", "us", or "our") is the data controller responsible for processing your personal data in accordance with the General Data Protection Regulation (GDPR).

2. PERSONAL DATA WE COLLECT

Depending on the services you use, we may process the following personal data:

- First and last names
- Address
- Email address
- Telephone number
- Wedding date(s)
- Wedding venue(s)
- Invoice details
- Payment information
- Questionnaire responses
- Timeline and planning information

- Communication via email, telephone, WhatsApp, contact forms, or social media
- Photos, videos and audio recordings created during the performance of our services
- Information voluntarily provided by you before, during or after our services

We only process personal data that is necessary to provide our services, fulfil our legal obligations, or for other purposes for which we have a valid legal basis under the GDPR.

3. GUESTS APPEARING IN WEDDING FILMS

Wedding videography naturally involves recording guests attending the event.

These recordings are created on behalf of our Clients for the purpose of documenting their wedding day.

If you appear in a wedding film and have questions regarding the processing of your personal data, you may contact us using the details provided at the end of this Privacy Policy.

4. WHY WE PROCESS YOUR PERSONAL DATA

We process personal data for one or more of the following purposes:

- Responding to enquiries
- Preparing quotations
- Creating agreements
- Scheduling meetings
- Planning your wedding day
- Providing wedding videography services
- Delivering digital films and online galleries
- Processing invoices and payments
- Complying with legal and tax obligations
- Providing customer support
- Improving our services
- Using our work for portfolio and marketing purposes where permission has been granted or another valid legal basis applies.

5. LEGAL BASIS FOR PROCESSING

Under the GDPR, we process personal data on one or more of the following legal grounds:

- Performance of a contract
- Compliance with a legal obligation
- Legitimate interests
- Your consent, where required

6. PUBLIC USE OF WEDDING FILMS

Your privacy is important to us.

Whether your wedding films or photographs may be used publicly is determined by the preference recorded in your Agreement with Maine Captures.

Where you have granted permission or this has otherwise been agreed in writing, we may use selected material for:

- Our website
- Social media
- Portfolio
- Blog articles
- Publications
- Competitions
- Educational presentations
- Marketing and promotional materials

If you have indicated that you do not wish your wedding to be shared publicly, we will fully respect that choice.

7. SHARING PERSONAL DATA

We only share personal data where necessary to provide our services, comply with legal obligations, or where we are otherwise permitted to do so under the GDPR.

This may include:

- Payment providers
- Accounting software or our accountant
- Cloud storage providers
- Online gallery providers
- CRM software (such as Cali)
- Scheduling software (such as Calendly)
- Second videographers or subcontractors assisting with your wedding
- Government authorities where legally required

We never sell your personal data to third parties.

8. RETENTION PERIODS

We do not retain your personal data longer than necessary.

Unless a longer retention period is required by law, the following retention periods generally apply:

- Contracts and invoices: 7 years (Dutch tax legislation)
- Wedding project files and recorded source material: minimum 12 months after final delivery
- Emails and correspondence: as long as reasonably necessary
- Enquiries that do not result in a booking: up to 24 months

After the applicable retention period has expired, personal data will be securely deleted or anonymised where appropriate.

9. COOKIES

Our website may use functional, analytical and performance cookies to improve your browsing experience and analyse website usage.

Where required by law, we will request your consent before placing non-essential cookies.

You can disable or remove cookies through your browser settings at any time.

10. DATA SECURITY

We take the protection of your personal data seriously.

Appropriate technical and organisational measures are implemented to protect your personal data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure, or unauthorised access.

These measures include secure passwords, restricted access, backups, secure storage systems, and the use of carefully selected and reliable service providers where appropriate.

11. YOUR RIGHTS UNDER THE GDPR

Under the GDPR, you have the right to:

- Access your personal data;
- Correct inaccurate or incomplete personal data;
- Request deletion of your personal data;
- Restrict the processing of your personal data;
- Object to the processing of your personal data;
- Receive your personal data in a structured, commonly used and machine-readable format, or request that it be transferred to another organisation where applicable;
- Withdraw your consent at any time where processing is based on consent.

If you wish to exercise any of these rights, please contact us using the details below.

If you believe your personal data has been processed unlawfully, you also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

12. CHANGES TO THIS PRIVACY POLICY

We may amend or update this Privacy Policy from time to time to reflect changes in legislation, technology, or our services.

The most recent version will always be published on our website.

13. CONTACT

If you have any questions regarding this Privacy Policy or wish to exercise your rights under the GDPR, please contact us:

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